AVA MOBILE

Your SIM.
AVA on the line.

Bring AVA to the mobile number your customers already know. Connect your own voice-enabled SIM through a cellular-to-SIP gateway.

THE BUSINESS NEED

Your business runs on a mobile number.

Customers call your mobile number for the same everyday questions. When your team is busy, those calls compete with the work in front of them. AVA adds a voice agent to this familiar point of contact.

WHY AVA MOBILE

01

Keep your number

Use the number assigned to your SIM without moving it to a SIP provider.

02

Put knowledge to work

Let AVA answer routine questions using the business information you provide.

03

Start with one site

Pilot one branch or service number, then expand with additional voice channels.

THE CONNECTION

CUSTOMER CALLS
Mobile network →

YOUR CONNECTION
SIM + gateway →

VOICE TRANSPORT
SIP over IP →

CONVERSATION
AVA voice agent

The SIM carries the mobile call. The gateway still needs an IP connection to reach AVA.

Make your mobile number work harder.

Explore an AVA Mobile pilot for one real customer workflow.

YOUR OWN SIM / CELLULAR GATEWAY

How AVA Mobile connects.

A cellular gateway bridges your mobile service to AVA. Your SIM and carrier remain the telephone connection for the solution.

WHAT YOU NEED

Your SIM and carrier

An active voice plan that permits gateway use, with suitable signal and network coverage.

Cellular-to-SIP gateway

A compatible gateway with the right radio bands and carrier-supported voice technology.

IP access and AVA

Power, reliable internet or managed IP access, and a configured AVA SIP account.

Business information

Approved answers, opening hours, the chosen workflow and a route for human follow-up.

EXAMPLE CUSTOMER JOURNEY

A branch receives a call on its usual mobile number.

The gateway sends the call to AVA over SIP. AVA answers an opening-hours question from the branch information and guides the caller through the configured next step.

CAPACITY & ROUTING

Size by voice channels

Concurrent calls depend on active cellular voice channels and the AVA plan. Extra SIM slots alone do not add simultaneous calls.

Agree the human route

Test escalation, caller ID and any outbound calling with the selected carrier and gateway. AVA requires working IP access.

FROM FIRST CALL TO ROLLOUT

01 / CONNECT

Validate the SIM, radio coverage and SIP audio.

02 / PROVE

Test routine questions and the human follow-up path.

03 / EXPAND

Review call demand before adding channels or sites.

Example hardware: DINSTAR UC2000-VE family; select the exact cellular variant during validation.

Solution concept. Final hardware, routing and AVA interoperability are validated during the pilot.

Cellular gateway reference: DINSTAR UC2000-VE [technical reference]